

## **Charles J. Ballay**

District Attorney - Plaquemines Parish  
333 F. Edward Hebert Blvd, Bldg. 201  
Belle Chasse, LA 70037

Mr. Ballay,

I wanted to thank you for your leadership in Louisiana and being one of the first Parishes to purchase and implement PROSECUTORbyKarpel (PbK) May-June of 2011. I believe it is now in 42 parishes in LA.

Since June of 2011 your office has continued with our semi-annual updates and moved to our CJIS compliant cloud solution in the Microsoft Azure Government Cloud, HOSTEDbyKarpel. This move allows your staff to access our case files from remote sites, especially during hurricanes and now during this COVID19 pandemic situation. Its good to see your staff consistently attending PBK's annual conference to learn of the latest PBK improvements as well as other local PBK training programs.

One item you have specifically requested to improve your handling of cases was to add an auto-text notification feature that will advise victims and witnesses of upcoming events in their respective cases. This feature will be in version 6.8 of PBK available in October 2020. No other case management products have texting capabilities like PBK to the best of our knowledge.

Thank you again for your leadership and forward-thinking enhancement requests that both improve PBK and the services you provide the citizens of Plaquemines Parish.

Sincerely,



Jeffery L. Karpel  
President  
Karpel Solutions